

Supported devices

Devices in this page, along with the specified OS version, are tested and certified by PrivateWave. Other devices and/or OS versions could exhibit specific issues or may work without problems: support for device/OS specific issue is not granted and provided as best effort.

This page is periodically updated to add new devices and new OS versions.

Latest update

Unknown macro: 'page-info'

- Phones
 - Android
 - Apple
 - Blackberry
- Tablets
 - Apple
- ToIP
 - SNOM

Phones

Android

| Manufacturer | Model | Android OS version | Notes |
|--------------|------------------|--------------------|--|
| LG | Optimus Dual | 4.0.4 | |
| LG | Nexus 5 | 4.4.2 | |
| HTC | Incredible S | 4.0.4 | |
| HTC | One X | 4.1.1 | |
| HTC | Sensation XE | 4.0.3 | |
| Motorola | Razr | 4.1.2 | |
| Samsung | Galaxy Nexus | 4.2.2 | |
| Samsung | Galaxy S Advance | 4.1.2 | |
| Samsung | Galaxy S II | 4.1.2 | <div>Uninstalling PGSM, Log files are not canceled from device.</div> |
| Samsung | Galaxy S III | 4.3 | |
| Samsung | Nexus S | 4.1.2 | |
| Samsung | Galaxy Note II | 4.3 | |
| Samsung | Galaxy S4 | 4.4.2 | <div>Rarely, some audio issue when the phone receive a secure call</div> |
| Sony | Xperia Arc s | 4.0.4 | |

Apple

| Model | IOS version | Notes |
|-------|-------------|-------|
|-------|-------------|-------|

| | | |
|-----------|---|--|
| iPhone 4 | <ul style="list-style-type: none"> • 6.0 • 6.1 • 6.1.3 • 7.0.3 • 7.1.1 | 7.1.1 is supported since version 14.1.2542 |
| iPhone 4S | <ul style="list-style-type: none"> • 6.0 • 6.1 • 6.1.3 • 7.0.3 • 7.1.1 | 7.1.1 is supported since version 14.1.2542 |
| iPhone 5 | <ul style="list-style-type: none"> • 7.0.3 • 7.0.4 • 7.1.1 | 7.1.1 is supported since version 14.1.2542 |
| iPhone 5s | <ul style="list-style-type: none"> • 7.0.3 • 7.0.4 • 7.0.5 • 7.1.1 | 7.1.1 is supported since version 14.1.2542 |
| iPhone 5c | <ul style="list-style-type: none"> • 7.0.x/7.1.x | Known to work but not officially supported |



Broken Legacy!

No more supported:

- iPhone 3GS
- iOS 4.x
- iOS 5.x

iOS 6.x is deprecated and will not be supported starting with EVSS 14.2

Blackberry



Devices with Blackberry OS 6.x are not and cannot be supported due to a firmware bug. Some devices (Bold 9700, Curve 9300) were released with OS 5.0 and then upgraded to OS 6.0: they are supported only with OS 5.0 and, if you bought with OS 6.x, they could be downgraded. Firmware are specific to device and mobile operator and can be download from [RIM website](#)

| Model | OS version | Application Bundle | Notes |
|------------|------------|--------------------|-------|
| Bold 9000 | 5.0 | 1385 | |
| Bold 9700 | 5.0 | 1111 | |
| Bold 9790 | 7.1 | 2841 | |
| Bold 9900 | 7.1 | 1149 | |
| Bold 9930 | 7.0 | 1095 | |
| Curve 8520 | 5.0 | 1682 | |
| Curve 9320 | 7.1 | 2039 | |
| Curve 9360 | 7.1 | 1133 | |
| Pearl 9100 | 5.0 | 1262 | |
| Torch 9810 | 7.1 | 888 | |
| Torch 9860 | 7.0 | 2392 | |



OS 10

BlackBerry 10 is not officially supported, but there's an internal prototype available on specific customers' request and it's known to work, even if not efficiently.

Tablets

Apple

| Model | IOS version | Notes |
|-------------|---|-------|
| iPad2 | <ul style="list-style-type: none">• 6.0• 6.1• 6.1.3• 7.0.3• 7.0.4 | |
| iPad Retina | <ul style="list-style-type: none">• 6.1• 6.1.3• 7.0.3 | |

ToIP

SNOM

| Model | Firmware version | Notes |
|----------|---|-------|
| SNOM 300 | <ul style="list-style-type: none">• 8.7.3.19• 8.4.35 | |
| SNOM 320 | <ul style="list-style-type: none">• 8.7.3.19• 8.4.35 | |