

# PrivateGSM installation pre-requisites

Before installing PrivateGSM make sure that the following requisites are met:

|                                       |                                                                                                                                                 |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Mobile phone compatibility            | Check the <a href="#">Supported devices</a> section.                                                                                            |
| International text message capability | Check your service contract. A text message must be sent to a number in the United Kingdom to activate the Professional version of the product. |
| Full internet access service          | The phone service contract must include full internet access. <b>WAP or MMS connections are not appropriate and will not work</b>               |

 **Note**  
**Blackberry Desktop Manager** must be installed on your PC to install the Blackberry version of PrivateGSM via USB.  
**Apple iTunes** must be installed on your PC to install the iPhone version of PrivateGSM via USB.

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|-------------------------------------------|-----------------------------------------|
| <a href="#">PrivateGSM - Introduction</a> | <a href="#">Installing the software</a> |
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