iPhone - Test the Called Number

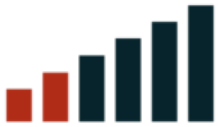
The technical support will do a secure call to the number that is having the issue, checking the call quality indicator and the audio latency between the peers.



Green icon indicate a good network quality



Yellow icon indicate some network issue



Red icon indicate a bad network quality