# 3. Conference Rooms

Enterprise Voice Security Suite supports conference rooms: every PrivateWave 's user dials in the conference room number and can listen and talk to other participants. Access to conference rooms can be protected by a PIN number or open only during specific time windows.

It is no possible to define in advance the proper number of user in a conference, because quality of audio depends on many factors

- the number of participants: every participant can add some noise to the overall call. Despite noise reduction algorithms, both in client and server,
- it is not possible to completely remove noise. If noise degrades quality, we suggest to temporary mute clients whenever is possible.
  environment noise: some participants can be in silent rooms or on the street. The amount of noise introduced by them is variable. If noise
- degrades quality, we suggest to temporary mute clients whenever is possible.
  server sizing: server's CPU resources should be sized depending on the number of concurrent calls AND audio codec used. In order to properly size your server according to conferencing requirements, refer to Appendix C Server Sizing: keep in mind that each participants counts roughly as half call. For the sake of clarity, a call with 8 participants have the same load on CPU as 4 concurrent calls.

## 3.1 Conference administrator

All web users with the ROLE\_CONFERENCE\_ADMIN right are able to manage Conference Rooms. Refer to 3.0 Administrative Roles and Users in order to properly configure web users. It is possible to create ad hoc users for conference administration that can access PrivateServer in order to manage conference rooms. This kind of users has to be created with an email address as the username and the ROLE\_CONFERENCE\_ADMIN right:

Create User				
User Details				
Username	user.name@example.com			
Password				
Confirm password				
Enabled				
Roles				
ROLE_ADMIN				
ROLE_CONFERENCE_ADMIN				
figure 1. Cre	ate Conference Admin			

Next step is that the user accesses PrivateServer with his email at the following URL: https://cserver\_FQDN>/conferenceAdmin/login :



figure 2. Conference Admin Login

Once the user is logged in he will receive a secure link to access the Conference Rooms administration page.

#### 3.2 Create

Click on the "Conference Rooms" link in the left sided menu to get the "Conference Room List" page.



figure 3. Conference Room List Page.

Create a new Conference Room clicking on the **New Conference Room** icon above the List table. The **Edit Conference Room** page will be shown, containing a form like the one below.

#### **Create Conference Room**

Number #	0
PIN	
Scheduled	
Start Time	11 💌 May 💌 2015 💌 12 💌 : 39 💌
End Time	11 💌 May 💌 2015 💌 12 💌 : 39 💌
oreate	

figure 4. Create Conference Room

To correctly create a new conference room just insert into the **Name** field a number to be called and, if needed, a security pin to be dialled before entering the room.

Also you can choose a time window to have the room open. The graphical interface is pretty straightforward.

After you've done you can click on the "Update" icon on the page's bottom to commit your setup.

# **Conference Room List**

Conference Number	Start time	End time	PIN	Details
12345			1111	<u>14</u>

figure 5. New Conference Room listed

You'll be redirected back on the "Conference Room List" page, whom table will show the new room you've just created.

A notice warns you about the operation performed.

# 3.3 Edit

Click on the room's "Name" field to read again the room's setup. Then you can change any field and click again on the **Setup** button. The new values are shown into the Conference Room's table.

# **Edit Conference Room**

Number #	12345
PIN	1111
Scheduled	
Start Time	21 ▼ novembre ▼ 2017 ▼ 17 ▼ : 29 ▼
End Time	21 ▼ novembre ▼ 2017 ▼ 17 ▼ : 29 ▼
🕹 Update	🗂 Delete

figure 6. Edit Conference Room

## 3.4 Delete

Click on the **Name** of the **Conference Room** to go to the **Edit Conference Room** page. To drop the room just push the **Delete** button that is placed near the **Update** one. A pop-up windows will appear asking for confirmation. Select the "Ok" button or just press Enter key on your keyboard to confirm. Now the Conference Room List shows no more the deleted Room.

# 3.5 Manage

A conference administrator can, by accessing PrivateServer with its credentials, view active conferences and related details:

- phone number associated with conference call
- number of participants
- start time and end time in case of scheduled conference

Conference administrator is able to send an invitation link to the conference call to extend the call to other participants clicking on **Send Invitation** link in conference details view:



Conference room 12345 >> Send invitation						
Owner	Username	Virtual Phone Number	Virtual Phone Number (secondary)	Account Type	Last Status	
iPhone 6s	863385836	+393/05237507		PGSM	Activated	🖄 Invitation SMS - Email
CEE	708668837	1234567		SNOM	Created	🖄 Invitation SMS
GNote3	387930718	+391122334455		PGSM	Activation message sent	🖄 Invitation SMS - Email
GNote4	434038488	+090200000000	01011030000	PGSM	Activated	🖄 Invitation SMS - Email
s7 edge	510071507	123123		PGSM	Activated	🖄 Invitation SMS - Email
Correct Android	298225409	1234		PGSM	Activated	🖄 Invitation SMS - Email
[No owner]	137893001	308.1203000	33 352 905 10	PGSM	Activated	🖄 Invitation SMS - Email
Manlio (Personale)	635286728	3332944742		PGSM	Activated	🖄 Invitation SMS - Email
iPhone 6 ( ) to a	987759011	+USD11613,000		PGSM	Activated	🖄 Invitation SMS - Email
tuniero (contonolo)	959131616	+300 X 3000050		PGSM	Activated	🖄 Invitation SMS - Email
samsung s6 edge	753311651	987654321		PGSM	Activated	🖄 Invitation SMS - Email
samsung s5	163574892	2233445566		PGSM	Activated	🖄 Invitation SMS - Email
iPhone s6	158280928	+31336980.015		PGSM	Activated	🖄 Invitation SMS - Email
samsung note 3	220886790	123123567		PGSM	Activated	🖄 Invitation SMS - Email

figure 7. Send Invitation to Conference

The is sent to the recipient's terminal and, once opened, it automatically activate the PrivateWave client and connect the user to the conference call.

For each conference call, the admin is able to access the detail page clicking on the **Details** link, where he can see a full list of participants in the conference call, with the possibility of taking actions on them (mute - unmute - kick):

# Conference room 12345 >> Users

UserId	Owner	Username	Virtual Phone Number		
1	iPhone 6 Lucu	987759011	+3936611070.0	Ā	<b>.</b>
2		726018498	+393230004006	Å	<b>.</b>
			Item to show 10 🔻	Refr	resh

figure 8. Conference Participants

2. Accounts

4. Administrative Roles and Users