Supported devices

Devices in this page, along with the specified OS version, are tested and certified to be fully functional. Other devices and/or OS versions could exhibit specific issues or may work without problems: support for device/OS specific issue is not granted and provided as best effort.

This page is periodically updated to add new devices and new OS versions.

ⓘ Latest update ☐ Unknown macro: 'page-info'

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Phones
Android

Manufacturer	Model	Android OS version	Notes
Google / LG	Nexus 5	5.1	
LG	G3	5.0	
Huawei	P8 lite	5.0.1	
Samsung	Galaxy S Advance	4.1.2	
Samsung	Galaxy S II	4.1.2	⊘ Uninstalling PrivateWave , Log files are not canceled from device.
Samsung	Galaxy S III	4.3	
Samsung	Galaxy S4	5.0.1	⊘ Rarely, some audio issue when the phone receive a secure call
Samsung	Galaxy S5 mini	4.4.2	⊘ Rarely, audio problem when loudspeaker is enabled
Samsung	Galaxy S5	5.0	
Samsung	Galaxy S6	5.1.1	
Samsung	Galaxy S6 edge	5.1.1	
Samsung	Galaxy Note II	4.3	
Samsung	Galaxy Note 3	4.4.2	
Samsung	Galaxy Note 3 Neo	5.0	
Samsung	Galaxy Note 4	5.1.1	

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> ⊘ **Not supported Android device**
>
> | Manufacturer | Model | Android OS version | Notes |
> | --- | --- | --- | --- |
> | Samsung | Galaxy S4 mini | 4.4.2 | Major audio issues. |

Apple

Model	IOS version	Notes
iPhone 4	• 7.1.2	
iPhone 4S	• 9.0.x • 9.2.1	
iPhone 5	• 9.0.x • 9.2.1	
iPhone 5s	• 9.0.x • 9.2.1	
iPhone 5c	• 9.0.x • 9.2.1	Known to work but **not** officially **supported**
iPhone 6	• 9.0.x • 9.2.1	
iPhone 6 plus	• 9.0.x • 9.2.1	

Blackberry OS

> ⊘ Devices with Blackberry OS 6.x are not and cannot be supported due to a firmware bug. Some devices (Bold 9700, Curve 9300) were released with OS 5.0 and then upgraded to OS 6.0: they are supported only with OS 5.0 and, if you bought with OS 6.x, they could be downgraded. Firmware are specific to device and mobile operator and can be download from RIM website

Model	OS version	Application Bundle	Notes
Blackberry 9720	7.1	2839	• Bundle 2994 has critical performance issues: DO NOT UPDATE. • Device could have some performance issue due to low memory.
Bold 9000	5.0	1385	
Bold 9700	5.0	1111	
Bold 9790	7.1	2841	
Bold 9900	7.1	1149	
Bold 9930	7.0	1095	
Curve 8520	5.0	1682	

Curve 9320	7.1	2039	
Curve 9360	7.1	1133	
Pearl 9100	5.0	1262	
Torch 9810	7.1	888	
Torch 9860	7.0	2392	

Blackberry 10

Model	OS version	Notes
Classic	10.3.1	
Passport	10.3.1	
Leap	10.3.1	
Q5	10.3.1	
Q10	10.3.1	
Z3	10.3.1	
Z10	10.3.1	
Z30	10.3.1	
Porsche Design	10.3.1	

Tablets

Apple

Model	IOS version	Notes
iPad2	• 9.0.x • 9.2.1	⊘ PrivateWave professional is not supported
iPad Retina	• 9.0.x • 9.2.1	⊘ PrivateWave professional is not supported

ToIP

SNOM

Model	Firmware version	Notes
SNOM 300	• 8.7.3.19 • 8.4.35	
SNOM 320	• 8.7.3.19 • 8.4.35	