

[IPHONE] Can't use my old License on a new device

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Symptoms

My PrivateWave complains about an "expired license" and if I try to insert again my license code it turns out as not valid. I'm using a valid license code from an old device I decided to trash to a new one just bought.

Cause

As for how the internals of the iPhone are implemented, we cannot provide this platform with the "license moving" feature. This means that once that your license has hit one iPhone, it cannot be moved again, even if

it's still valid.

Workaround

None.

Resolution

Please contact us via email at support@privatewave.com asking for a license change and providing us the license number and the phone number it's bond to. We will invalidate you license and give you back a new license code to be used in your new device.