

# [BLACKBERRY] PrivateWave doesn't connect with radio OFF

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## Symptoms

On a Blackberry device with OS 7.0, if PrivateWave starts with radio OFF (3G - 2G connection), the software does not connect to SIP server, even if a WiFi connection is available

## Cause

This is a specific bug for new devices with OS 7.0

## Workaround

Power on radio and restart PrivateWave.

## Resolution

In progress.